A Machine Learning Approach To Today's Metadata Management In BI, Data Analytics & Data Science Space

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Abstract—As today's business is fully data driven and decision is based on the insights that have been gained through the data as available to the business. Data is available in heterogeneous formats that have been extracted from disparate sources with higher velocity and volumes. Big Corporates, IT, Business and any other industry leaders had to strategize as to how easily, efficiently and cost saving manner this can be achievable on time. Eventually there was ask to explore and expand business catalysts like Big Data, Open Source technologies, Algorithms, Data Structures, low cost Software and Hardware, right skillset to manage and take this forward. There has been a paradigm shift in Data Management, Data Governance, Master Data Management, Data Quality (DQ) and Metadata Management. We used to perform day-to-day business operation through traditional way of managing data and gaining insights with the help of Relational Database Management System (RDBMS), ETL(Extract, Transform and Load)/ELT(Extract, Load and Transform), EDW (Enterprise Data Warehouse), **Business Intelligence (BI, Visualization, Reporting** and Analytical Modelling tools and host of such types of tools. Thereby, Data Science has also become popular in particular Machine Learning techniques that has been delivering business value through large scale automation with faster pace. In this paper, I will try to explain how easily we could adapt [9] Machine Learning (ML) techniques to solve some of the problems arise through day-to-day data driven business operations. Right Data Quality Framework, Data Quality Management, Metadata Management and Data Governance practice is the key to success.

Keywords—METADATA MANAGEMENT, DATA QUALITY, DATA ANALYTICS, DATA GOVERNANCE, DATA SCIENCE, MACHINE LEARNING. PREDICTIVE MODELLING, MODEL DEVELOPMENT, MODEL VALIDATION, MODEL DEPLOYMENT

Introduction

Data is an asset to any organization. Nowadays, business decisions are taken through data and actionable insights. Managing data efficiently with automation and lower cost is the focus of top management. Even though data has been managed through best of the best possible way, how do we ensure that we maintain good data? If you maintain good data, how do we ensure that there is no repetition of data storage across your organization? If there is impact to your data as part of any business changes, how do you manage your data efficiently and cost saving manner? If all the above have been well managed and are robust enough, are we able to secure the data as per regulatory requirements? These asks are many folds. Now, we could focus on Data Quality related challenges. If we establish or follow appropriate policies and right algorithms to measure data problems and right data rules to detect anomalies and right skillset to analyse data and identify the root cause of the problems and manage thereafter for the strategic solutions. This was quite possible with the help of modern day's sophisticated Data Science technologies [12] like Machine Learning algorithms that can predict any data anomalies with accuracy without human intervention while finding out the tuples with anomalies or the features with outliers. Therefore, implementing predictive ML models to analyse data that were used for Analytical Models for predictive modelling is the key here. Metadata reports have been generated based on the above principles, reviewed and monitored ongoing basis as part of Data Governance practice. This approach have been helping or would help to save times and resources, in turn, it improves overall costs. This in turn would help the department to focus on their future data strategy and roadmaps. The paper has been written for the benefits of the Data Architect, Data Engineers, Data Scientist, Data Analysts, Data Architects, Project Managers and Data Stewardship professionals including Head of the Department (HOD) of Enterprise Information Management (EIM), Chief Data Office (CDO), Chief Information Office (CIO), Information Technology Office (ITO), CAO (Chief Data Analytics and Data Science Office) for Returns on Investment (ROI) and key strategy making processes.

Purpose and Benefits

Metadata Management, Data Quality Management and Data Governance is the key for the businesses driven by data. This is not possible to achieve the objectives or goals of Data Quality Management through mere data profiling techniques to find out data anomalies. The advanced techniques like AI (Artificial Intelligence), DL (Deep Learning), ML algorithms or so would be the show stoppers as they outperform [9] than human beings on specific tasks. It can predict data anomaly from the past data (Supervised learning techniques) or no data at all (Unsupervised learning techniques) with automated approaches - without human interventions. In traditional methods, DQ Checks have been carried out through SQL like tool to validate the data based on list of data profiling rules which are predominantly columns and rows oriented unlike ML algorithms which are tuples and features oriented. Data anomalies have been detected through tuple investigations along with available features. The benefits are multi-folds in the sense that we could achieve cost saving and revenue earning objectives as compare to traditional approaches. Although there would be few challenges along the road like appropriate change management policies. organization silos, data quality issues, various stakeholders buy-ins, legacy systems, not utilizing the right toolsets, unavailability of the right resources or budget and so on. Once organization data has been enriched with high-quality there would be unlimited possibilities like Data Monetization [1], Data Democratization [2], and Data Commercialization [1] and so on. This, in turn, could open up new perspectives as if there is a dawn of a new revolution to your organization.

The approach – Evaluation of ML algorithms

Once the data has been collected, cleansed, enriched, integrated, processed and stored in Data Marts, EDW, ODS or so based on traditional way or just maintaining the data modern way [12] AS-IS (raw formats) in Data Lake or Data at Transit or Data at Rest (Figure – 8), there are asks from businesses to perform data completeness and accuracy checks in line with any regulatory (BCBS 239) and operational control requirements. In both the scenarios (in today's case: Figure – 1), a robust Data Quality Framework can be implemented where data anomaly can be detected and a strategic plan would be devised for data remediation.



Let us elaborate the current approach that has been depicted here - introduction to ML algorithms for predicting data outliers for BI, Data Analytics & Data Science projects.

 \checkmark At first, identification of the right tools for Al/ML/DL algorithms out of various rich sets of tools that are available in the market.

✓ Check if there is any existing tool available to your organization else looking for assessments of onboarding new tool.

✓ Check if this is cost effective and identifying ROI towards the final objectives.

✓ Ensure of on-boarding a tool for Data Quality assessments with AI/ML/DL capabilities.

✓ If the tool happens to be Open Source like Python, R, Matlab, Keras, Weka or so - are we ok to go ahead? If so, which are the Al/ML/DL algorithms should be considered for your projects?

✓ After final decision has been sought out, a detailed Project Plan would be charted out with the right resources and budgets outlined clearly.

✓ Find out if the list of assumptions/requirements have been documented in case there are missing values existed (Data Cleaning/Preparation) in the required data (Feature Engineering) and the possible data imputation techniques [8] without which prediction would not be accurate or the threshold of the outlier and inlier splits, the Training - Testing datasets splits [5], identification of optimized Hyper-parameters and so on.

✓ Ensure if the right ML features (Feature Engineering) [10] have been short listed as you would know ML (Scikit-Learn) does not support [3] categorical variables and selecting right label encoding or conversion techniques and documenting thereafter in order to carry out the implementation, if not, this would have already been selected for the existing Predictive Modelling exercise for BI (Business Intelligence), Data Analytics and Data Science projects.

✓ Check if processed data can be fitted to ML algorithm and also to perform feasibility study (Data Exploration) on the available data and also to ensure that data dimensionality reduction [11] techniques have been identified in case it would be used in the model and documenting thereafter.

✓ Check if there any Data-Ops, Dev-Ops, CI/CD, Orchestration, Micro-service toolsets are available and if not, ensure these toolsets have been identified for automated production deployment [13] or identification of manual deployment approach if need be.

✓ During implementation – start with the actual development of the ML models with the list of ML algorithms that were short listed for Data Anomaly [7] prediction exercise.

 \checkmark Now, sample data has been prepared as Synthetic [19] or that have been taken from real world business with the right training [5] and testing splits for the candidate ML models.

✓ Keep following all the other steps of ML model building like cross validations [4], testing rigorously through few cycles until expected accuracy has been achieved.

 \checkmark Finalize the ML model and deploy it in the production pipeline to predict outliers in the real data.

✓ Continue monitoring and validating the performance [20] of the ML models for predictive power, accuracy and stability and so on.

✓ Ensure model performance evaluation or validation[20] techniques such as Recall, Precision, F1 Score, Matthew's Correlation Coefficients, Confusion Matrix, k-fold cross-validation, ROC-AUC and so on scores shows up to the standard or as per your organization needs.

✓ If we could use LIME (Local Interpretable Model-agnostic Explanations) methods [9] that could easily explain to the internal and external regulators.

This section would depict various classification approaches - Supervised & Un-supervised learning whereby it was observed the expected accuracy in both the methods.

Training and Testing of ML Model

a. Supervised learning approach – Random Forest:

At first, the candidate model (with supervised learning [14]) was trained sample data of 80% with target (Class) variable with 1 or 0 whereby the outliers and inliers threshold kept at 0.0017. The same candidate model has been tested based on 20% sample with random state=42 which is very popular parameter to use in ML algorithm. It was needed to perform basic data profiling, exploratory analysis and also found out the correlations of the 20+ features which were already transformed except Amount through ML compatible scale like Principal Component Analysis (PCA) [11] or so. Some of them (F2, F5) have shown correlations with Amount as shown in dark black colour. The below graph is guite significant to visualize features relationship. Here classification variable (Class) was already provided in the input dataset.



Below are the results of our ML experiments:

i. Out of total observations (tuples – 284807 and 20+ features) examined in the sample dataset of financial industry.

ii. No of outliers(anomaly) in sample data: 492

iii. No of outliers (anomaly) **<u>predicted</u>** in test data (56,960) : 76

iv. No of error in test data: 23

v. The model used is Random Forest classifier - the accuracy is 0.9995962220427653

- vi. The precision is 0.987012987012987
- vii. The recall is 0.7755102040816326
- viii. The F1-Score is 0.8685714285714285

ix. The Matthews correlation coefficient is 0.8747121626683524

There were series of ML algorithms have been scrutinized and evaluated. Results are shown as below.

| ML Algorithm | No of errors | No of outliers/ anomalies | Accuracy | Precisio n | Recall | F1 Score | Mathew's Correlation Coefficients |
|--------------------------------|-----------------|---------------------------------|---------------------|-----------------|-----------------|-----------------|--------------------------------------|
| Random Forest | 23 | 76 | 0.999596222 | 0.98701 2987 | 0.77551 0204 | 0.86857 1429 | 0.874712163 |
| Naive Bayes | 398 | 62 | 0.9930 12886 | 0.14622 6415 | 0.63265 3061 | 0.23754 7893 | 0.301961786 |
| Logistic Regression | 64 | 60 | 0.9988 76444 | 0.69767 4419 | 0.61224 4898 | 0.65217 3913 | 0.653008313 |
| Decision Tree - Gini | 41 | 67 | 0.9992 80222 | 0.87012 987 | 0.68367 3469 | 0.76571 4286 | 0.770946956 |
| Decision Tree - Entropy | 33 | 77 | 0.9994 20666 | 0.86516 8539 | 0.78571 4286 | 0.82352 9412 | 0.824198194 |
| Support Vector Machine(SVM) | 88 | 29 | 0.9984 5511 | 0.60416 6667 | 0.29591 8367 | 0.39726 0274 | 0.422165595 |



Figure 3 Comparison scores, matrices generated by Python Scikit-Learn

Based on Linear Regression (not recommended) approach, the score was 0.5166663660896537. Comparing the above, the accuracy is good to go ahead with **"Random Forest**" for the implementation if your use case is to use a supervised learning approach.

Confusion Matrix for Radom Forest:



Confusion Matrix is well established in order to evaluate ML model performance as described in the above through Recall and Precision scores. The results have also been evaluated through Accuracy F1 and Mathew's Correlation Coefficient scores.

b. Unsupervised learning approach – CBLOF:

An unsupervised learning [14] technique was in need to evaluate if there is any other algorithms that could outperform in anomaly/outlier detection with the above for the candidate model selection. Below are the list of ML algorithms that have undergone the evaluation process.

✓ Angle-based Outlier Detector (ABOD)

✓ Cluster-based Local Outlier Factor (CBLOF)

- ✓ Histogram-base Outlier Detection (HBOS)
- ✓ Isolation Forest
- ✓ K Nearest Neighbors (KNN)
- ✓ Average KNN

Upon using the same sample data as basis for the comparison, CBLOF outperformed. Predictions from the rest of the algorithm was far off. The only feature was selected here as Amount where we wanted to find out the anomaly. It was then transformed using MinMaxScaler approach. Below are the results.

i. Out of total observations (tuples – 284807 and 30 features) examined in the sample (test) dataset of financial industry taken from public source.

ii. No of outliers(anomaly) in test data: 492

iii. No of outliers(anomaly) **<u>predicted</u>** in test data: 489

iv. No of error in test data: 0

v. The model used is CBLOF classifier - the accuracy is 1.0 $\,$

- vi. The precision is 1.0
- vii. The recall is 1.0
- viii. The F1-Score is 1.0
- ix. The Matthews correlation coefficient is 1.0

Comparing all the above algorithm under PYOD, the accuracy for CBLOF is good to go ahead with the implementation.

Prediction Plot:



Figure 5 Prediction data point plotting Generated by Python Scikit-Learn

Confusion Matrix:



It was concluded that Python PYOD [3] module based unsupervised algorithm outperforms than supervised algorithm – Radom Forest. This proves that the tuples with outliers were detected correctly for both the cases. However, either of them have been recommended for use based on your scenarios.



Figure 7 Comparison scores, matrices generated by Python Scikit-Learn

Implementation of ML Model

The data sample was taken above was collected was real-time indeed. After finalizing the above models, it was to be saved in the repository and to be deployed in the production pipelines. There are various approaches and best practices are available in this regards. In Python (Sickit-Learn) or any other tools can be used like Pycaret [13]. Most of the organization has been using state-of-the-art technologies for automated deployments [13] by making use of Dev-OPS or CI/CD or Data-Ops techniques. There would be multiple models that were deployed and running in production. One should keep monitoring the performances of the models and finetuning hyper-parameter [21] would help to improve the accuracy, efficiency and productivity of the models. Depend upon the models and underlying data, use the right cross validation techniques to optimize the ML models for more accurate predictions. The scientific way of identifying outlies/anomalies in financial dataset was implemented as pilot study elsewhere with accuracy (100%) in perdition outcomes. Afterwards, these outliers check was carried out list of data elements required by business. Thereafter, these details were put together in a Data Quality report which is an important artefacts of Metadata Reporting and Data Governance.

Metadata Management and Reporting

Data Management, Metadata Management, Data Quality and Data Governance are tightly coupled. As we have learned there have been humongous amounts of data have generated on daily basis. Without appropriate strategy/policy like adapting to Machine Learning, AI practice, hard to achieve the revenue target and growth. The need of the hour is to devise a practice or cost-effective solution that will be help every organization at large scale without or minimal human supervision. Off late, there has been talk across regulatory firms that shifting traditional way of handling Predictive Modeling [16] to AI/ML/DL agnostic Predictive Modeling. Data Infrastructure is the key in order to support this initiative. Without good quality data and Metadata Management policies, it would be haywire or impossible. As such Data Quality checks can be leveraged through AI/ML/DL algorithms [18]. Based on the approach adopted here, the final ML model can be used for the identified data elements for profiling and exploratory analysis. Thanks to ML algorithms - anomaly detection, outlier checks, data imputation, fraudulent data identifications or so become possible. These types of metadata can be stored in tabular forms either in flat files or database or any other modern day's data formats. Thus, your organization could use such metadata for future data analysis and change impact analysis with the help of data lineage of the associated data elements. Data anomaly reports or dashboards will be presented further to the management or any internal or external body. Such reports, in turn, could be disseminated through leveraging any existing Data Visualization or BI/Reporting tools. There are various usage scenarios of data and associated metadata. Below is one of the example which have been visualized below while incorporating ML adaptation.

Data flow for a BI, Data Analytics & Data Science scenario:

Here is a day to day business operation scenario that generates lots of raw data and analysis has been accrued out either through processing or AS-IS format towards decision support systems like BI, Data Analytics & Data Science. The diagram (Figure - 8) would visualize the data flow of various data and their associated metadata. Sometimes, either EDW (Enterprise Data Warehouse) or Data Lake can be fit into your requirements and sometimes it does not. Hence, there would be requirement to devise a hybrid model for your data needs. In modern days, one of such data architecture can be similar to what has been represented as per below. In traditional way either through ETL (Extract, Load & Transform) /ELT process would be followed wherein in modern days, EL (Extract & Load) or ELT (Transform if need be) would be used with sophisticated tools/technologies like Data Ingestion, Batch Processing, Real-time Stream Processing or so.



Sample Metadata (outliers) can be shown below:



Below is the sample Data Quality (Metadata) report:

| Data Source | Datamart | Dataset Name | Feature Names | Total No Tuples | No of exceptions | % | Materiality | Data Quality Rule | Data Domain Owner |
|----------------|------------|-----------------|------------------|--------------------|---------------------|-------|-------------|------------------------------|----------------------|
| EDW | Creditcard | Credit_Details | Amount | 284,897 | 489 | 0.17% | 45,207.07 | Data anomaly found | Risk, Operation |
| EDW | Creditcard | Credit_Details | Amount | 284,897 | 0 | 0.0% | 0 | Missing Values | Risk, Operation |
| EDW | Creditcard | Credit_Details | ID | 284,897 | 0 | 0.0% | 0 | Missing Values | Risk, Operation |
| EDW | Creditcard | Credit_Details | Month | 284,897 | 0 | 0.0% | 0 | Invalid Values | Risk, Operation |
| EDW | Creditcard | Credit_Details | No_of_cards | 284,897 | 765 | 0.27% | 3045.5 | Missing values | Risk, Operation |
| EDW | Creditcard | Credit_Details | No_of_cards | 284,897 | 37 | 0.01% | 9827.31 | Range of values | Risk, Operation |

The metadata associated to Data Protection, Data Security, Data Privacy and Cyber Security [17] can also be identified and managed by leveraging ML algorithms through SPAM Email Filtering, Intrusion Detection, Malware Detection, Sentiment Analysis, Document Classification and Vulnerability Detection and so on. The metadata should be extracted through modern day's toolsets from underlying data that can be simple Logs, Texts, Streams, Images, Videos and so on. Afterwards, the same Machine Learning modelling lifecycle would be followed to predict the identified classification (2-way or multi-class) variables accurately on the aspects as mentioned in this section. Below are the sample metadata reports that would be leveraged through ML algorithm.

| Data Source | Datamart | Dataset Name | Feature Names | Total No Tuples* | No of cases found* | Data Domain Owner | Associated Metadata | Point of Contacts |
|----------------|-------------------|------------------|----------------|---------------------|--------------------------|-------------------------|---|----------------------------|
| Data Lake | Legal | Legal_Dcouments | Document_ID | 940,843 | 67 | Legal, HR | Document is sensitive, restricted, public or not | |
| Data Lake | IT Risks | Cyber_Data | Data_Accessed | 12,589,745 | 34 | IT, Risk | Intrusion detected or not | <name of<="" td=""></name> |
| Data Lake | Internal Audit | Application_Logs | Log_Details | 73,283,489 | 231 | IT, Risk, Audit | IP address/Password shown in the log or not | the person in charge |
| Data Lake | IT Risks | Surveillance | Video_ID | 12,986,572 | 566 | IT, Risk | Sensitive word used in any video or not | from each data |
| Data Lake | Compliance | Transaction | Recepient_Name | 3,114,456,645 | 241 | Compliance, Risk | Backlisted/Sanctioned or not | domain owner> |
| EDW | Finance | Balance_Sheet | Exposure | 221,214,536 | 21 | Finance, Risk | Data is secured through access matrix or not (tuple or dataset level) | |

* These numbers are strictly samples and demonstration purpose only

Likewise every department with their own BI, Data Analytics & Data Science requirements could be fulfilled with the similar approaches. Once appropriate data infrastructure is available, with appropriate Data Governance polices, Data Quality management frameworks and with right data and metadata management principles, success would be achieved. These metadata reports would guide them to adopt vision, strategy and roadmaps.

Post-Implementation and Way Forward

Similar approaches can be used and referred elsewhere irrespective industry or sectors. As we all know that ML model parameters would be tuned/optimized further based on the data available to you. The quality of the ML parameters would vary datasets to datasets. The list of ML algorithms adopted here was fit for the purpose. It could vary to your use cases be it for anomaly detection or outlier detection or credit scoring or churn prediction or spam detection or any other prediction exercises and which is also depending upon the underlying data. There would be some other sophisticated model validation [20] like K-fold cross-validation, ROC - AUC, Kappa or such techniques which are out of scope of this paper. There are regulators who would have been started encouraging such approaches [16] as this would be the way forward. ML algorithms are there in the market for quite sometimes now. The adoptability is the key here as these can be trusted and interpreted easily. Most of the organizations have started moving towards the same direction. Methodologies around Data Cleaning, Data Preparation, Data Transformation, Data Integration, Data Ingestion and Metadata Reporting have been there long time in the

market. The features have been adopted here as primary objective is to showcase the capability, adoptability and benefits of the approaches. Initially this could be used as pilot approach and then deploy it at large scale.

Conclusion

There have been numerous uses cases for this approach adopted here. Data can generated through various disparate sources, without identifications of the data or without identifications of the right data, it may not be relevant to the business. Subsequently, there was requirement to identify the metadata for the available data. Once your organization has been identified metadata and data lineage, accuracy and completeness to be maintained. Upon collecting and maintaining the right data and associated metadata, AI/ML/DL algorithms would be useful in order to resolve Data Quality issue [18] through automated and early-detection process. This would yield added values to the business with quick turnaround time. The idea or approach depicted here has also been validated where almost the same accuracy was observed. This paper would recommend to continue using automated approaches through AI/ML/DL that have been scientifically proven solutions. Finally, it would continue to contribute to your organization in multifold manners like Data Monetization, Data Democratization and Data Modernization. Data Commercialization and so on. As the time passes, Automation Testing & Back-Testing of existing production models would be required. This, in turn, would lead to set up new infrastructure to support this. As there has been growing needs of data[15] in the way of implementing Predicting Modelling extending existing data requirements to Blockchain platforms [15], Social Media or so. Thereby, there has been growing Data Protection, Data Security, Data Privacy and Cyber Security [17] requirements. The associated metadata are also critical to your organization and ought to be managed appropriately. Thus, there are requirements of the policies like the one that has been depicted here for the right Data Governance, Data Management, Data Quality Management, Metadata Management and Data Lineage in order to support BI, Data Analytics & Data Science practices. Hope this approach would help to your organization to match the growing needs.

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